



ICN Al-Falah Academy

2020-2021

Frequently Asked Questions

1. What is the start and end time of our online, synchronous learning?

ICN Al-Falah Academy Classes are held every Saturday. For students enrolled in the elective Arabic program, classes run from 9am-9:50am via Webex. For all other students, classes begin at 10am and run until 11:25pm via Webex. Youth Program Levels 2 & 3 will have synchronous learning on select Saturdays (see our 'Calendar' page), from 11:30-12:55pm.

2. How can I communicate with my child's teacher throughout the week?

We will be using Google Classroom as our Learning Management System again this year, insh'Allah. You and/or your child will be able to message questions or concerns to his/her teacher directly through Google Classroom. In addition, EVERY Saturday from 11:25-11:55pm, ALL of our teachers will remain online (Webex) for live office hours. You are welcome to use that time to ask questions and voice concerns. Parent-Teacher Conferences will be held on December 19th insh'Allah. (See our 'Class Schedule' page)

3. What do I do if we have technology problems during the week or on Saturdays?

This year, Alhamdulillah, we have a dedicated technology team of volunteers. Each Saturday one technology volunteer will be in each class to address student technology issues. In addition, we will be offering online and phone support Friday evenings and Saturday mornings throughout the months of September and October. Further resources and a link to our Parent Technology Training session can be found on our 'Technology' page. Other questions? Email techsupport@icnschool.com.

4. Do you offer a program for students with Special Needs?

Yes, ICN Al-Falah Academy is the first weekend school in the nation to offer a dedicated program for special needs students. We are a MUHSEN-Certified weekend school, Alhamdulillah. (See our 'Special Needs Program' page)

5. Do you offer financial assistance?

Yes, please email finance@icnschool.org and a Finance team member will get back to you with options, insh'Allah.

6. What supplies will my child need each week?

A general list of supplies that will need to be purchased is listed on our 'School Supplies' page. Specific materials needed for our classes will be distributed on August 29th to each student. Teachers will post the materials needed each week on Google Classroom.

7. Does ICN Al-Falah Academy have a social media page?

Yes, we do! Please follow our Facebook page at, <https://www.facebook.com/AlFalahAcademy/> for updates and news.

For any other inquiries, please email us at admin@icnschool.com!